

Property Management System

The PMS module of the HotSpot Manager platform creates a link between the hotel's PMS and the HSM platform. PMS stands for Property Management System and is the management system of a hotel that contains all guest information. FIAS is the PMS interface that is used by HSM for room billing and guest data. The PMS module will allow you to create a richer guest experience and receive some interesting advantages for the hotel.

PMS (Fias based)

The PMS module allows you to create a richer guest experience:

- Guests can charge internet access to their rooms
- Portal pages can be automatically shown in the guest's language
- Portal page can show a personalized welcome message
- Guests can view their bill
- Guests can receive text messages of the hotel's staff
- Check out

The PMS module provides some interesting advantages for the hotel:

- Automated billing: there is no action needed from the hotel's staff to start up the guest's internet connection. The PMS sends check-in and check-out information to the HSM.
- FIAS: FireDigit HSM has its own certified PMS interface, this way we send the charge directly to the PMS system. In this scenario we do not depend on VLAN's or any network related features. We can have a complete wireless setup and still do PMS charging.
- Certified by Micros Fidelio: FireDigit is with its FIAS interface compliant with all Micros Fidelio products.